## In the Claims

Please add new claims 19-39 as follows:

 (Original) A method of making a transparent article comprising: providing a transparent, non-metallic substrate; and

depositing upon the substrate, in sequence, a first dielectric film, a metal film, a second dielectric film of a metal oxide, and a protective film of silicon nitride having a thickness in the range of 10 to 150Å.

- 2. (Original) The method of claim 1 wherein the second dielectric film has an index of refraction essentially the same as that of silicon nitride.
- 3. (Original) The method of claim 2 wherein said second dielectric film and the silicon nitride film are contiguous.
- 4. (Original) The method of claim 1 wherein the combined thickness of said second dielectric film and the silicon nitride protective film ranges from about 250 to 400Å.
- 5. (Original) The method of claim 4 wherein the combined thickness of said second dielectric film and said silicon nitride film is 300-350Å.
- 6. (Original) The method of claim 5 wherein the combined thickness of said second dielectric film and said silicon nitride film is 275-325Å.
- 7. (Original) The method of claim 1 wherein the metal film is silver.
- 8. (Original) The method of claim 7, wherein the metal film of silver is 70 100Å.

- 9. (Original) The method of claim 1 wherein said metal oxide is zinc oxide or titanium dioxide.
- 10. (Original) The method of claim 1, wherein the metal film is 70 100Å.
- 11. (Original) A method of making a transparent article comprising: providing a transparent, non-metallic substrate; and

depositing upon the substrate, in sequence, a dielectric film contiguous to the transparent substrate, a metal film, a shielding film contiguous to the metal film, a metal oxide film, and a protective film of from 10Å to 150 Å of silicon nitride contiguous to said metal oxide film.

- 12. (Original) The method of claim 11 wherein the metal film is silver.
- 13. (Original) The method of claim 12, wherein the metal film of silver is 70 100Å.
- 14. (Original) The method of claim 11 wherein the index of refraction of the metal oxide film is essentially the same as silicon nitride.
- 15. (Original) The method of claim 11 wherein the shielding film and the metal oxide film are contiguous.
- 16. (Original) The method of claim 11 wherein the metal oxide film is zinc oxide or titanium dioxide.
- 17. (Original) The method of claim 11, wherein the metal film is 70 100Å.
- 18. (Original) The method of claim 11 wherein the combined thickness of said second dielectric film and the silicon nitride protective film ranges from about 250 to 400Å.

- 19. (New) A transparent article comprising a transparent, non-metallic substrate and a transparent film stack deposited upon the substrate, said film stack comprising, in sequence, an inner dielectric film, a first metal film, a middle dielectric film, a second metal film, an outer dielectric film of metal oxide, and a protective film of silicon nitride having a thickness in the range of 10Å to 100Å.
- 20. (New) The transparent article of claim 19 wherein the combined thickness of said outer dielectric oxide film and said protective silicon nitride film ranges from about 250Å to 400Å.
- 21. (New) The transparent article of claim 20 wherein the combined thickness of said outer dielectric oxide film and said protective silicon nitride film is about 275Å to 325Å.
- 22. (New) The transparent article of claim 19 wherein said outer dielectric oxide film has an index of refraction essentially the same as that of silicon nitride.
- 23. (New) The transparent article of claim 22 wherein said outer dielectric oxide film is an oxide of zinc, tin, or an alloy thereof.
- 24. (New) The transparent article of claim 19 wherein said first and second metal films are silver.
- 25. (New) The transparent article of claim 24 wherein said first metal film has a thickness of 70Å-100Å.
- 26. (New) The transparent article of claim 19 wherein said protective silicon nitride film has a thickness of 50Å or less.
- 27. (New) The transparent article of claim 19 wherein said film stack is free of titanium-containing films having a thicknesses greater than about 30Å.

- 28. (New) The transparent article of claim 19 wherein said inner dielectric film is zinc oxide.
- 29. (New) A transparent article comprising a transparent, non-metallic substrate and a transparent film stack deposited upon the substrate, said film stack comprising, in sequence, an inner dielectric film, a first metal film, a middle dielectric film, a second metal film, an outer dielectric film of metal oxide, and a protective film of silicon nitride having a thickness in the range of 10 to 100Å, wherein said outer dielectric oxide film and said protective silicon nitride film are contiguous and have a combined thickness in the range of about 250Å to 400Å.
- 30. (New) The transparent article of claim 29 wherein the combined thickness of said outer dielectric oxide film and said protective silicon nitride film is about 275Å to 325Å.
- 31. (New) The transparent article of claim 29 wherein said outer dielectric oxide film is zinc oxide or tin oxide.
- 32. (New) The transparent article of claim 29 wherein said first and second metal films are silver.
- 33. (New) The transparent article of claim 32 wherein said first metal film has a thickness of 70Å-100Å.
- 34. (New) A transparent article comprising a transparent, non-metallic substrate and a transparent film stack deposited upon the substrate, said film stack comprising, in sequence, a first film of zinc oxide, a first film of silver, a first shielding film of titanium oxide, a second film of zinc oxide, a second film of silver, a second shielding film of titanium oxide, a third film of zinc oxide, and a protective film of silicon nitride having a thickness in the range of 10 to 100Å.
- 35. (New) The transparent article of claim 34 wherein said first zinc oxide film has a thickness of in the range of 120-700Å.

- 36. (New) The transparent article of claim 35 wherein said first zinc oxide film has a thickness of in the range of 300-700Å.
- 37. (New) The transparent article of claim 34 wherein said first and second shielding films each have a thickness not greater than about 20Å.
- 38. (New) The transparent article of claim 34 wherein the combined thickness of said third zinc oxide film and said protective silicon nitride film is about 275Å to 325Å.
- 39. (New) A transparent article comprising a transparent, non-metallic substrate and a transparent film stack deposited upon the substrate, said film stack comprising, in sequence, an inner dielectric film, a first silver film, a middle dielectric film, a second silver film, an outer dielectric film of metal oxide, and a protective film of silicon nitride having a thickness in the range of 10 to 100Å, wherein said outer dielectric oxide film and said protective silicon nitride are contiguous and have a combined thickness in the range of about 250Å to 400Å.